E-Learning Course Cancellation Policy:
Once payment is submitted, which grants course access, there are no refunds for E-learning courses.

Instructor-Led Training Cancellation Policy:
Canceling or rescheduling at least 2 weeks prior to the start of class may be made without charge. With less than 2-weeks’ notice, cancelling or rescheduling is subject to a 50% fee. Full tuition will be charged for failing to show up for a class without notice or for leaving a class prematurely. Substitutions of one student for another who cannot make the class are accepted at any time, without charge, so long as the individual would otherwise be eligible to take the class. GE reserves the right to cancel any class at least 2 weeks prior to the class. In this event, you will be notified and a there will be no charge for the class. However, GE IS NOT RESPONSIBLE FOR ANY EXPENSES RELATED TO NON-REFUNDABLE AIRLINE TICKETS OR TRAVEL ARRANGEMENTS. Please do not make non-refundable travel arrangements earlier than two weeks before the class start date.